



****GARY SANITARY DISTRICT UPDATE****

Hello, GSD Community! Effective **Friday, June 27, 2025, at 4:30 PM**, GSD will be closing the Customer Service walk in location. During this transition, you can still utilize our drop box located at the front of the building at 504 Broadway; make payments online at www.garysanitary.gov or by using our automated payment center at 1-844-446-6498.

The Customer Service Department will resume phone operations on Monday, July 7, 2025, from 8:30 AM to 4:30 PM, Monday through Friday. We're here to help!

*****Introducing...."CONCERNED WEDNESDAYS"!*****

Starting August 6, 2025, to ensure that all our customers are heard, we're introducing "Concerned Wednesdays." On these special Wednesdays, from 9 AM to 1 PM, you can drop by 3600 West 3rd Avenue to chat with a GSD Team Member about any questions or concerns you may have about your account. We're here for you!

We're also thrilled to welcome Janelle Carter as the new manager of the Customer Service Department! With 18 years of experience at GSD, Janelle is passionate about improving our service and being more transparent with you. She's looking forward to connecting with you, and we encourage you to meet with her on "Concerned Wednesdays" or reach out during our regular office hours, Monday through Friday.

Thank you for being a valued part of our community! We're here to help and make your experience even better!